

Join Our Team - Coffee, Cycling & Community

Casual position available: Team Member

Weekend work: Saturdays and Sundays

Hours: 09:00-13:00 (additional hours may be available during the Summer)

Age required: 18yrs+

Rate of pay: Above national minimum wage, starting hourly rate will depend on age and experience.

Do you love great coffee, delicious food, and friendly faces? We're looking for an **enthusiastic** and **customer-focused team member** to join our cycling café.

At **The Cowshed Café**, we pride ourselves on **exceptional customer service** and serving **high-quality food and drinks** to our passionate cycling community and local customers alike.

What you'll be doing:

- Welcoming customers and creating a warm, friendly atmosphere.
- Serving premium coffee and fresh food to customers' tables.
- Taking orders on our POS system (point of sale).
- Supporting daily café operations to keep everything running smoothly.
- Being part of a team that shares a love for cycling, coffee, and connection.

We're looking for someone who:

- Has great communication and people skills.
- Is reliable, energetic, and has a positive attitude.
- Takes pride in delivering outstanding service and quality.
- Enjoys being part of a fast-moving, community-focused environment.

Perks:

- A fun, friendly workplace with a strong cycling culture.
- Staff discounts on food, drinks, and cycling gear.
- Flexible shifts and training provided.
- Holiday pay

At **The Cowshed Café** we work together as a team and we believe in everyone having the opportunity to obtain new skills during their time with us that will help them in the future. We want you to feel appreciated and able to contribute in a positive way and for you to enjoy coming to work. For this to be a positive experience you will need to be a person who is proactive with an appetite to learn new things and feel comfortable working in what can be a high-pressure environment. If you're passionate about great coffee, great food, and great people, we'd love to hear from you!

Our Values

- Promoting cycling and walking as a means of exercise, sport and active travel.
- Providing exceptional customer service.
- Striving to produce the best quality beverages and snacks.
- Being aware of, and actively reducing our carbon footprint through recycling and reducing single-use plastics wherever possible.
- Practising energy saving through our operational procedures and policies.
- Supporting the values of local cycling and hiking communities.
- Being polite and respectful to others.

Job description

Key activities and responsibilities

- Greeting customers & providing excellent customer service.
- Delivering food and drink orders to customers in a friendly and timely manner.
- Ensuring the food/drink items match the order and delivering them to the tables, (inside and outside).
- Clearing, cleaning and sanitising tables.
- Loading, unloading and operating the dishwasher.
- Restocking cups, plates and trays to the correct areas.
- Cleaning and sanitising various areas of the cafe, including front and back of house.
- Re-stocking food and drink items from storage to the correct areas.
- Speaking and interacting with both new and regular customers.
- Assisting with customer queries.
- Maintaining a clean and sanitised working environment.
- Following health and safety guidelines.
- Being aware of and following operational policies and procedures.
- The ability to work flexible hours with main shifts on the weekends and bank holidays.
- Learning to make hot beverages using the coffee machine, grinders and hot water dispenser.
- Operating our POS (Point of Sale) system to take customer orders and receive payment with both cash and card.
- Working towards a food hygiene certificate (if not already obtained).
- Follow the normal operating plan, ensuring correct opening and closing times and setting up and clearing down as required.
- Assist with the taking up/clearing away of internal and external equipment, from chairs, tables and parasols, to branding and gazebos for events.
- Learning to operate media equipment, including projector and audio systems.
- Uphold the highest standards of health and safety, cleanliness and professionalism and use your own initiative to respond quickly to issues or challenges that may arise when you are on duty.

Person Specification

We require someone who is:

Punctual, presentable and motivated.

Passionate about coffee & cycling

Friendly, cheerful and positive with every customer visiting the cafe.

Keen to learn new skills.

Attentive and able to use your initiative.

Able to listen and follow instructions correctly.

A team player.

Education, qualifications or experience

A GCSE in Maths and English is essential.

Experience of working in hospitality; a cafe/catering environment.

Level 1 or 2 food hygiene certification. This is desirable but not essential as we will enrol you on to the online course if required.

Barista experience (is desirable, but not essential, training will be given)

Knowledge, skills and abilities

Excellent reading, writing and arithmetic skills.

Be physically fit and able to assist with lifting and carrying catering and event equipment.

Able to work comfortably in a high-pressure environment.

Be available to work weekends, bank holidays and the occasional evening event.

If this sounds like you, we'd love to hear from you, please send us your CV to
info@thecowshedcafe.co.uk Application deadline: 20th February 2026.